FISCHER & KERRN
CONCIERGE BOOKING
ROOM BOOKING AND DIGITAL SIGNAGE SOFTWARE
ABOUT CONCIERGE BOOKING

CONCIERGE BOOKING is a room booking and visitor management software for Microsoft Outlook. CONCIERGE BOOKING allows you to plan events with room booking, catering services, invoicing and visitors. CONCIERGE BOOKING handles all aspects of booking meeting rooms, desks, resources and catering services for meetings. The visitor management module offers visitor pass printing, improved security and visitor self sign in.

ROOM BOOKING & CATERING SERVICES

CONCIERGE BOOKING offers easy meeting room booking through a user friendly interface. The booking software eliminates the risk of double bookings and presents the meeting rooms on interactive floor plans, where it is easy to overview the location and the availability of the meeting rooms.

The user can also book catering and other services. CONCIERGE BOOKING software allows you to make catering service request for meetings from Microsoft Outlook or from mobile devices. The kitchen, or other service providers, can handle orders and take out production lists from their service provider interface. When the catering or service order is closed, it is possible to export financial data to an ERP application for book keeping and invoicing.

“...The major advantages with using CONCIERGE BOOKING is the user friendly interfaces, the advantageous flexibility prospects and the fact the system runs in Outlook. We have actually saved one kitchen-employee’s day of work per month...

IT-project manager
Thorbjørn Nannberg
Danish Crown
DESK BOOKING VIA OUTLOOK

Desk booking with CONCIERGE BOOKING software can be done from Microsoft Outlook via touch screens with floor plan layout, and from mobile devices. From Microsoft Outlook you can easily search for available desks and book them for a specific time period.

An interactive floor plan will even show the location of the desk.

DESK BOOKING VIA TOUCH SCREENS

Users can book their desk for the day or XX hours from a touch screen with floor plan layout. The touch screen booking can integrate with NFC/RFID cards.
We wanted meeting room displays that would improve the communication and the use of our meeting rooms. We can book the rooms directly from the screens, and also see when the next meeting takes place. The display functionality works brilliantly and with the help of Fischer & Kern we got everything as we wanted.

Senior Project Manager
Rasmus Paludan
Rambøll A/S

The digital room display software synchronizes with Microsoft Exchange and works with the Fischer & Kern room panel and all tablets. You can book rooms as well as prolong and end your meeting directly from the screens.

The Fischer & Kern room panel is powered over ethernet, has LED lights that indicate booking status and NFC/RFID card reader. The design on the digital room screens can be designed for each customer.
It is possible to welcome visitors professionally with a reception screen that informs about the meetings of the day. The digital reception display software extracts bookings from Microsoft Exchange and presents the meeting information on the monitors. The software can show meeting time, subject, meeting room, and host. It is also possible to add visitor names, floor indications and icons such as arrows and stairs.

From the digital room panels you can book, prolong, and end meetings. The room panel can even release the booking if users do not show up for their meetings.
VISITOR MANAGEMENT

CONCIERGE BOOKING software includes a complete visitor management software with easy visitor registration and visitor card printing. It is possible to see who is coming, which visitors that are in the building and whom they are meeting with. You can set up as many receptions as you like and see visitor information from a specific reception or all receptions.

VISITOR CARDS

The visitor management software enables the user to print visitor passes that can include visitor name, company, host, wifi code, bar code, QR code, etc. Visitor passes are prepared and designed for the individual customer.

“CONCIERGE BOOKING has made all the difference to us and we have all come to depend very much on the system. We have eliminated a number of manual business processes.”

Academic Employee
Mathis Weidanz
The Danish Medicines Agency
VISITOR REGISTRATION

Signing visitors in and out is very easy with CONCIERGE BOOKING software. Visitors can sign in from a self registration device or the reception staff can sign in the visitors from the visitor management dashboard.

NOTIFY HOST

The host can automatically be notified by email and/or text message when the visitor has signed in.

QR CODE

Pre-booked visitors, who have received a QR code, can even sign in by scanning the QR code at the reception. Signing out is done by the reception staff from the dashboard or by scanning the visitor card.
MOBILE BOOKING

ROOM, DESK AND CATERING BOOKING FROM MOBILE DEVICES

MOBILE BOOKING

Increase the employees flexibility and productivity by allowing them to access and create bookings from a smartphone and browser. CONCIERGE BOOKING software is the ideal tool for organizations that wants to increase the employees’ productivity and flexibility. With the module CONCIERGE WEB the employees can create and access all Microsoft Exchange booking data from smartphones and through a browser.

BOOKING VIA MOBILE DEVICES

The module CONCIERGE WEB offers easy room booking, desk booking, and booking of catering services from mobile devices. Users can access the web application from smartphones and tablets. The web application integrates with Microsoft Exchange and all bookings will appear in the users Microsoft Outlook calendars. The software supports all tablets and smartphones.
CONCIERGE BOOKING supports all Windows based registration terminals. The registration terminals are supplied with a touch screen and/or a standard keyboard. Some customers use registration terminals with built-in scanner and printer.

We have partners who manufacture registration terminals and sell printers, scanner and labels. We will with pleasure offer our recommendations regarding terminals, printers, scanners and labels.

FISCHER & KERRN POE PANEL WITH LED LIGHTS

The Fischer & Kerrn 10.1" meeting room touch screen is a sleek and elegant room panel. The room panel is powered over ethernet and has LED lights that indicate booking status.

The unique NFC technology makes user identification easy and makes it possible for users to check in to their meetings with their NFC employee card. The room panel can easily be mounted on both wall and glass. The room panel is available in black and aluminum.

SELF-REGISTRATION TERMINALS

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21 years with the Danish Maritime Authority - 400 years of shipping. The Danish Maritime Authority's field of responsibility is based on the shipping industry and its framework conditions, the ship and its crew. In addition, they are responsible for aids for navigation in the waters surrounding Denmark and ashore.
All employees at the Danish Maritime Authority are using CONCIERGE BOOKING when booking meeting rooms and catering services. The employees save time and can easily find an available meeting room with the correct size, location and built equipment. The cateringsuppliers can also generate production lists. The conference center screens display meeting information, and users can even book rooms directly from the digital room screens.
Fischer & Kerrn develops software products for Microsoft Exchange and Microsoft Outlook. The software is based on the latest technologies and the software development is driven by our customer’s needs. Our headquarter is situated in Copenhagen, Denmark where all software development also takes place.

Several of Fischer & Kerrn’s consultants have worked with Microsoft Exchange since 1994. Today, more than 500 organizations worldwide are using a Fischer & Kerrn product.

OTHER PRODUCTS FROM FISCHER & KERRN

ACTIVESIGNATURE

ACTIVESIGNATURE email signature management allows you to centralize the employees’ email signatures, and hence, control the organization’s professional appearance.

You can administer email signatures on the Microsoft Outlook client, Webmail and mobile devices. Employee information will be retrieved from e.g. Microsoft Active Directory.

BUSINESSMAIL

BUSINESSMAIL is an extension for Microsoft Outlook and Microsoft Exchange that enables the employees in a department/business unit to share emails and automatically delegate emails to responsible persons.

The unique search functionality in BUSINESSMAIL makes it possible to perform searches for emails across different mailboxes extremely fast.

For further information please contact us or one of our partners:

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